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# Register Now!

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HELLO MEMBER,  
PLEASE DO REGISTER YOUR CLAIMSECURE CARD ONLINE SO  
YOU CAN SUBMIT YOUR CLAIMS ONLINE, LOOK AT YOUR  
CLAIMS HISTORY, SET UP YOUR DIRECT DEPOSIT (THEY WILL  
ASK FOR THIS INFORMATION DURING YOUR ONLINE  
REGISTRATION PROCESS) AND ETC.


PLEASE SEE ENCLOSED DOCUMENT THAT CAN HELP WITH  
REGISTERING YOUR NEW CLAIMSECURE CARD ONLINE.  
CLAIMSECURE IS ALSO ABLE TO ANSWER OTHER QUESTIONS  
YOU MAY HAVE 1-888-513-4464 (THIS NUMBER IS ALSO  
FOUND AT THE BACK OF YOUR CLAIMSECURE CARD).

**[HTTPS://EPROFILE.CLAIMSECURE.COM/LOGIN](https://eprofile.claimsecure.com/login)**

THANK YOU,  
HEALTH BENEFITS  
SEVENTH-DAY ADVENTIST CHURCH IN CANADA  
1148 KING STREET EAST, OSHAWA, ON L1H 1H8  
[HTTP://WWW.ADVENTIST.CA/HBA](http://www.adventist.ca/hba)

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<http://eprofile.claimsecure.com/login/>



**claimsecure** Français

### Sign In

User Name

Password

☐ Remember me

Sign In

Register

[Forgot your Password/User Name?](#)

**Step 1:  
CLICK ON 'REGISTER'**

Please choose your cookie preferences

Cookies are small files stored on your device when you visit a website. We use cookies to analyze website usage, improve site performance, personalize your experience and provide relevant information based on your browsing interests. They also help us improve and make your visit easier by storing your settings and preferences. For example, cookies may store your log-in information, save your email address, or track which pages you're viewing to learn what information or products might be of interest to you. Some cookies are essential for the site to function properly and can't be switched off, but you can manage your preferences for other cookies. [More information about cookies](#)

Manage cookies Accept all cookies

**Step 2: COOKIES  
CLICK ON 'ACCEPT ALL COOKIES'**

☒ I have read, understand and agree to the terms and conditions outlined.

**Step 3: TERMS & CONDITIONS**

**ACCEPT BY CLICKING ON BOX THEN CLICK ON NEXT.**

**Step 4: WELLNESS PROFILE**

**CLICK ON THIS BOX FOR NOW (YOU MAY CREATE THIS LATER). THEN CLICK ON NEXT.**




☒ I do not wish to participate at this time.

**Step 5: USER PROFILE**

**ENTER YOUR INFORMATION.**


- ✓ **CREATE A USERNAME THAT IS UNIQUE BUT EASY TO REMEMBER**
- ✓ **YOU CAN FIND YOUR GROUP ID & CERTIFICATE ID ON YOUR NEW CLAIMSECURE CARD**
- ✓ **USE YOUR PREFERRED EMAIL ADDRESS THEN CLICK ON NEXT.**


Welcome to our online Registration service.


  


User Profile


General Info Security Question


 User Name


 Last Name

 First Name

 Date of Birth

 Group ID

 Certificate ID

 Email Address

Previous Next

What is your favorite vacation destination?



Enter the last 4 digits of your driver's license #.



In what city does your nearest relative live?



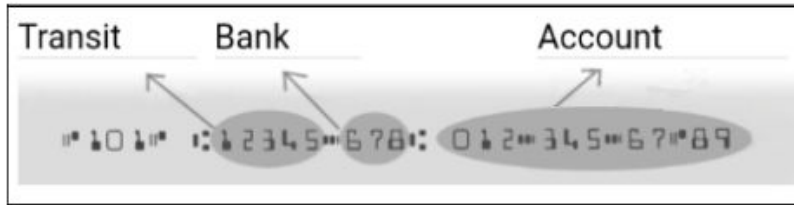
### Step 6: SECURITY QUESTIONS

SELECT 3 SECURITY QUESTIONS OF YOUR CHOICE.

- ✓ CLICK ON THE DROP-DOWN ARROWS TO SELECT YOUR SECURITY QUESTIONS
  - ✓ TYPE YOUR ANSWERS UNDER THE CORRESPONDING QUESTION
- CLICK ON NEXT.

**Step 7: BANKING INFORMATION**  
**ENTER YOUR BANKING INFORMATION THEN CLICK**  
**NEXT.**

### Direct Deposit Information



**\*\*\* DO NOT CHECK THE "OPT OUT" BOX \*\*\***

## Direct Deposit



Transit

XXXXX

Bank

XXX

Account

XXXXXXX

☐

Please check this box if you wish to opt out of Direct Deposit and receive all future health benefit claim payments in the form of a cheque.

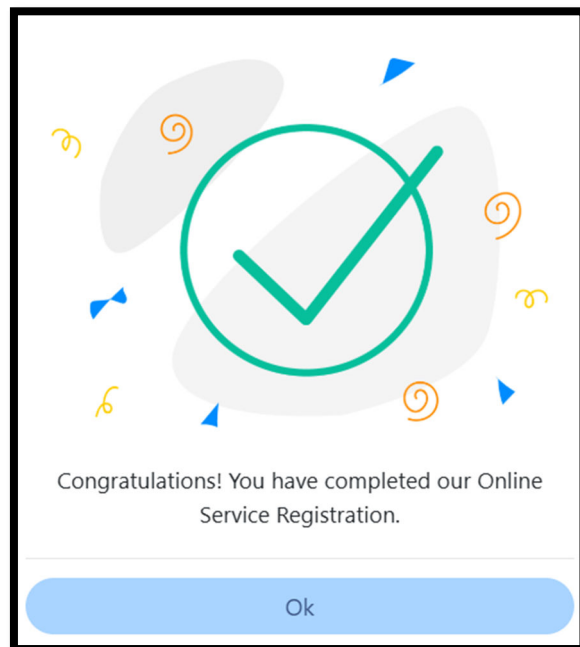
Alerts Contact Us

Language Correspondence English French

☒ I authorize ClaimSecure to send me communication through email or SMS if I selected the option to receive them. I understand that there can be charges related to these communications based on my cell phone plan. To stop receiving these messages I know to come to this web screen to do so. By checking the box next to this message and clicking next I confirm that I have read , and agree to these conditions.

### Step 7: ALERTS

- ENTER YOUR PHONE NUMBER AND EMAIL ADDRESS.
- SELECT YOUR PREFERRED LANGUAGE.
- CHECK 'AUTHORIZE' BOX.
- CLICK NEXT.



### Step 8: COMPLETE AND CHECK YOUR EMAIL ACCOUNT

- CLICK 'OK'.
- CHECK YOUR EMAIL ACCOUNT FOR EMAILS FROM CLAIMSECURE.

## Step 9: RETRIEVE YOUR SIGN IN INFORMATION

- FIND AND OPEN THE EMAIL FROM **eProfile System**
  - ✓ THIS EMAIL CONTAINS YOUR USERNAME AND TEMPORARY PASSWORD
- IF YOU DID NOT OPT OUT OF DIRECT DEPOSIT, YOU SHOULD HAVE ALSO RECEIVED AN EMAIL FROM **Claimsecure eProfile**

CE Claimsecure eProfile

Direct Deposit Notice \ Avis de dépôt direct Congratulations! You have successfully enrolled in the direct d...

Mon 10:07 AM

ES eProfile System

eProfile account information Welcome to eProfile. Your account information, for logging into the eProfile S...

Mon 9:53 AM

ES eProfile System <eProfile@claimsecure.com>

Reply Reply all Forward ...

Mon 2025-02-03 9:53 AM

To: You

Welcome to eProfile.

Your account information, for logging into the eProfile System, is as follows:

user name:

password:

Click here to go to your [eProfile login](#) or for a better mobile experience download the eProfile app from [Apple App store](#) or [Google Play store](#).

It is necessary to activate your account within 15 days from this date as your login information (User ID and assigned Password) will expire and you will be required to re-register with a different User ID. A new password will also be assigned when you re-register.

ATTENTION: Do not reply to this email.

Any reply made to this message will not be reviewed or responded to.

Thank you.

This is an outgoing mailbox only, if you require further assistance please contact the phone number on the back of your personalized benefit ID card.

Thank you.

Cette boîte n'est utilisée que pour du courrier sortant. Si vous avez besoin d'aide, composez le numéro de téléphone au dos de votre carte d'identification personnalisée pour les indemnités.  
Merci.

This is an outgoing mailbox only, if you require further assistance please contact the phone number on the back of your personalized benefit ID card.

Thank you.

Cette boîte n'est utilisée que pour du courrier sortant. Si vous avez besoin d'aide, composez le numéro de téléphone au dos de votre carte d'identification personnalisée pour les indemnités.  
Merci.

Reply

Forward



### Step 10: ACTIVATE YOUR ACCOUNT

- SIGN INTO YOUR CLAIMSECURE EPROFILE USING YOUR USERNAME AND TEMPORARY PASSWORD.
- **\*OPTIONAL\* -- TWO-FACTOR AUTHENTICATION**
  - ✓ **FOR ENHANCED SECURITY, SIGN UP FOR TWO-FACTOR AUTHENTICATION.**
  - ✓ **CLICK ON 'SIGN ME UP'**
  - ✓ **SELECT HOW TO RECEIVE YOUR VERIFICATION CODE -- 'SMS' OR 'EMAIL'**
  - ✓ **CLICK 'GET NEW CODE'**
  - ✓ **CHECK YOUR TEXT MESSAGES/EMAIL FOR THE VERIFICATION CODE**
  - ✓ **ENTER THE CODE THEN CLICK 'VERIFY CODE'**
  - **TO OPT OUT OF TWO-FACTOR AUTHENTICATION, CLICK ON 'NOT NOW'**





## Change Password

### Step 11: CHANGE PASSWORD

- ENTER OLD PASSWORD
- ENTER NEW PASSWORD – PLEASE NOTE THE PASSWORD REQUIREMENTS
  - ✓ \*\*\* YOU HAVE 15 DAYS FROM THE DATE YOU REGISTERED TO EPROFILE TO ACTIVATE YOUR ACCOUNT (CHANGE YOUR PASSWORD) \*\*\*
- CLICK 'SUBMIT'

*Please Note: Your New Password must be at least 10 characters long, and contain at least 1 lower case letter, 1 upper case letter, 1 number, and 1 special character.*



Old Password



New Password



Verify Password



**Step 12: CONGRATULATIONS! YOU CAN START SUBMITTING CLAIMS**